

PlayCare Pet Profile

Owner's Name: _____

Address: _____

City: _____ State: _____ Zip Code: _____

Primary Phone: _____ Alternate Phone: _____

Email: _____

Security Word (used for pick up verification): _____

Other person authorized to pick up dog: _____

Primary Phone: _____ Alternate Phone: _____

Emergency Contact (non owner): _____

Primary Phone: _____ Alternate Phone: _____

Dog's Name: _____ Birth Date: _____ Sex: _____

Breed: _____ Color: _____

Is your dog spayed or neutered? Y N (Dogs must be spayed/neutered to participate in PlayCare.)

Dog License Number: _____ City County

Is your dog micro chipped/tattooed? Y N If yes, microchip or tattoo number: _____

Veterinary Facility: _____ Vet Phone number: _____

CUSTOMER CHECK-OFF LIST OF REQUIREMENTS:

- COMPLETION OF THIS PACKET
- SPAYED/NEUTERED (6 MONTHS OR OLDER)
- PROOF OF UP-TO-DATE RABIES VACCINE
- PROOF OF UP-TO-DATE DISTEMPOR VACCINE
- PROOF OF BORDETELLA VACCINE WITHIN 12 MONTHS PRIOR TO TEST
- PROOF OF NEGATIVE FECAL FLOAT WITHIN 30 DAYS PRIOR TO THE TEST
- SCHEDULE TEMPERMANT TEST

----- PLEASE CONTINUE TO THE PLAYCARE PET PROFILE QUESTIONNAIRE ON THE NEXT PAGE -----

***** OFFICE USE *****

Date of Temperament Test: _____ Approved Not Approved

- All vaccines are up to date
- Customer was given a copy of signed orientation
- Original orientation, score sheet and treat waiver stapled to this packet
- All information on this page is entered into customer profile in KL
- Packet filing completed by CSS: _____ Date: _____

PlayCare Pet Profile Questionnaire

Dog's Name: _____

How did you hear about Paws 'n Claws PlayCare?

How long have you had your dog? _____

Where did you get your dog? _____

If adopted or rescued, what knowledge of your dog's history do you have?

How many other pets are in the household? _____

What kind?

How many other people are in the household? _____

Why have you chosen PlayCare for your dog?

Has your dog participated in playgroups or been in a daycare? Y N

If yes, where and how was the experience?

Has your dog been to a dog park? Y N

If yes, where and how was the experience?

Have you ever boarded your dog? Y N

If yes, where and how was the experience?

How often is your dog around other dogs outside of your household?

How does your dog react when meeting new dogs?

How does your dog react at the vet?

What specific dogs (breed, size, m/f) does your dog like to play with?

Are there any situations that you can think of that are troubling for your dog?

Is there anywhere that your dog is not comfortable being touched?

How would you describe your dog's personality?

Does your dog have any problems with barking, escaping, biting, eating objects, eating feces, food aggression, overly protective, separation anxiety, toy aggression, new people or environment or others?

Has your dog ever bitten or harmed a person? Y N

If yes, explain:

Has your dog ever bitten or harmed another dog? Y N

If yes, explain:

Does your dog mount other dogs? Y N

Does your dog show aggression towards small or big dogs? Y N

If yes, explain:

Has your dog had any obedience training? Y N

If yes, with who and where? _____

Does your dog have any health problems or past injuries? Y N

If yes, explain:

Does your dog have any allergies? Y N

If yes, what kind: _____

Does your dog need daily medication? Y N

If yes, amount and frequency: _____

What brand of dog food does your dog eat? _____

Is there anything else that we need to know about your dog?

By signing this form you acknowledge that all information provided on this form is true to the best of your knowledge.

Owner's Printed Name

Owner's Signature

Date

PlayCare Agreement

Owners Name: _____

Driver's License #: _____ Primary Phone #: _____

Dog's Name: _____ Sex: _____ Spayed/Neutered: Y N

Breed: _____ Color: _____ Birth Date: _____

Dog's Name: _____ Sex: _____ Spayed/Neutered: Y N

Breed: _____ Color: _____ Birth Date: _____

Dog's Name: _____ Sex: _____ Spayed/Neutered: Y N

Breed: _____ Color: _____ Birth Date: _____

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1. Owner agrees to pay the rate for playcare on the date that the pet checked into the play yard.
 2. PlayCare rate is based on the amount of time your pet is here. Time is calculated by a computer based on hours and minutes. Owner is aware that the rate changes from Quarter day to Half day to Full day. Owner understands that there is no grace period.
 3. Owner also agrees to pay for any special services requested or required on the date that the dog is checked in. Owner further agrees that the dog shall not be checked out or removed until all charges are paid. Prepaid packages are non-refundable and non-transferable. I understand I will be charged a \$40 fee by Paws 'n Claws PlayCare for any returned check.
 4. If owner does not or is unable to pick up dog by the stated closing time, the dog will be boarded in Erie if space allows or transported to Paws 'n Claws Pet Resort in Girard PA if there is no space in Erie. Standard boarding and transportation charges will apply. Owner agrees that if their dog is not picked up within 48 hours of arrival at the PlayCare and no acceptable arrangement is made with Paws 'n Claws, the dog will be deemed abandoned. If abandoned, the dog shall become property of Paws 'n Claws and result in criminal abandonment charges as well as a minimum of 30 days boarding charges from the original check out date will be added to any other fees and charged by PA Dog Law Enforcement Officer to the owner.
 5. Paws 'n Claws shall exercise reasonable care to the dogs in our playcare. However, the owner's signature indicates that the owner agrees that there are inherent risks when dealing with animals in group situations, such risks as, but not limited to, exposure to disease, aggravation of existing sprains, strains, bites, lacerations, fatigue, dehydration or even death. The owner further agrees to be solely responsible for any and all behaviors of said dog while it is in the care of Paws 'n Claws, including payment of costs for injury to staff, other animals, guests as well as damages caused to the facility.
 6. Owner specifically represents to Paws 'n Claws that the dog(s) listed have not been exposed to communicable disease within a 30 day period prior to any playcare service and agree to disclose any discovered exposure of dog to Paws 'n Claws.
 7. Though we do not have breed restrictions, owner understands that, while their dog may have a good temperament at home, the PlayCare environment is different from the home environment. For the comfort and safety of all, including the dog named on this agreement, owner understands that Paws 'n Claws reserves the right to dismiss a PlayCare-Approved dog if we feel the dog is not a good fit for PlayCare, for whatever reason.

Paws 'n Claws PlayCare 1530 W. 26th St. Erie PA 16508 (p) 814-456-7297 (f) 814-456-7299

8. Owner agrees to furnish Paws 'n Claws with veterinary records which are current and indicate that the dog has been administered vaccines for Rabies, DHPP, and spayed/neutered, as well as, Bordetella per their veterinarian's protocol and a fecal exam with a negative result. All dogs must have all vaccines and negative fecal results prior to participation in PlayCare. Paws 'n Claws makes no guarantees in regard to your veterinarian's vaccines effectiveness.
9. Dogs with fleas and/or ticks arriving for PlayCare will be isolated and not allowed in the play yard, as well as administered a flea/tick treatment at the owner's expense.
10. If owner's dog's nails are deemed too long and may be a danger to either the owner's dog or other dogs in the play yard, Paws 'n Claws will cut the dog's nails at the owner's expense.
11. Owner will disclose any allergies or medical conditions such as seizures, luxating patella, hip dysplasia, ACL issues or other conditions which are necessary to aid staff in providing a safe environment for their dog(s).
12. Should the dog incur any medical condition or injury while participating in any activity at Paws 'n Claws, Paws 'n Claws will seek appropriate veterinary care. Owner is responsible for all costs incurred at any veterinary facility. Owner further permits Paws 'n Claws staff to provide care in the case of minor injuries such as scrapes or nicks.
13. Paws 'n Claws reserves the right to decline participation or to terminate participation in activities at Paws 'n Claws by the owner's dog at any time for any reason. Every dog must be evaluated prior to participating in PlayCare. Passing the evaluation does not guarantee acceptance into PlayCare, nor does it guarantee sound temperament.
14. Owner understands that all dogs entering and leaving Paws 'n Claws facility must be on a leash.
15. Owner specifically represents that he/she is the sole owner of the dog, free and clear of all liens and encumbrances.
16. Owner is not aware of any vicious tendencies by his or her dog.
17. Owner agrees that their dog(s) might be photographed, videotaped and recorded. All rights of said photos, videos and recording are the exclusive rights of Paws 'n Claws to use in any manner.
18. Owner hereby voluntarily releases and agrees to hold harmless Paws 'n Claws PlayCare, its staff and agents from any and all liability, claims, demands or right of action which are related to or arise out of owner or above listed dog's participation in activities at Paws 'n Claws PlayCare, including those attributed to alleged negligent acts or omissions by Paws 'n Claws PlayCare staff or agents.
19. Any controversy or claim arising out of or relating to this agreement, or the breach thereof, or as the result of and claim or controversy involving the alleged negligence by any party to this agreement, shall be settled by arbitration in accordance with the rules of the American Arbitration Association, and judgment upon the award rendered by an Arbitrator may be entered in any court having jurisdiction thereof. The Arbitrator shall, as part of this award, determine an award to the prevailing party of the cost of such arbitration and reasonable attorneys' fees of the prevailing party.

I have had sufficient opportunity to read this and fully understand what is stated on both pages of this document and agree to be legally bound by its terms.

Owner's Printed Name

Owner's Signature

Date