

PET CARE AGREEMENT

This is a Contract between Paws 'n Claws Pet Resort, Inc., Paws 'n Claws PlayCare and Styling S'paw, LLC (both also called "kennel" and / or "Paws 'n Claws") and the pet owner whose signature appears below (hereinafter called "Owner").

1. Owner agrees to pay the rate for boarding in effect on the date that pet checked into kennel (as posted in office or listed in most recent brochure version).
2. Owner further agrees to pay all costs and charges for special services provided, and all veterinary costs for the pet during the time pet is in the care of kennel.
3. Owner further agrees that the pet shall not leave the kennel until all charges are paid to kennel by Owner.
4. By signing this agreement and leaving pet with Kennel, Owner certifies to the accuracy of all information given about the pet, such as vaccination due dates and sociability of pet. Paws 'n Claws reserves the right to deny admittance of any pet for any reason at any time.
5. Paws 'n Claws shall exercise reasonable care to the pet brought by the owner to the pet care provider. If interactive group play time with other guests in our Indoor Play Yard is requested, Owner recognizes and accepts potential risks involved in that activity. It is expressly agreed by Owner and pet care provider that Paws 'n Claws liability shall in no event exceed the lesser of the current chattel value of a pet of the same species or the maximum sum of \$200.00 per animal admitted. The Owner further agrees to be solely responsible for any and all acts or behavior of said pet while it is in the care of Paws 'n Claws, to include payment of costs for injury to staff or other animals or damage to facility caused by pet.
6. Owner understands that, in order for their dog(s) to participate in PlayCare in our Indoor Play Yard in Erie during its stay, the dog(s) must be spayed/neutered, a PlayCare Packet is to be complete, proof of a negative fecal float must be provided and the dog(s) must pass a temperament test prior to the stay or the dog(s) will not be permitted to participate in play sessions with other dogs.
7. Owner specifically represents that he or she is the sole owner of the pet, free and clear of all liens and encumbrances.
8. Owner specifically represents to kennel that the pet has not been exposed to contagious diseases within a 30-day period prior to boarding. Before animal is accepted for boarding, Owner must provide veterinary certification of current vaccinations. In dogs, this includes – DHLPP Vaccine (Distemper, Parvo, Lepto, Hepatitis, Parainfluenza), Bordatella vaccine (kennel cough) and Rabies. In cats, this includes Rabies, the Distemper vaccine (which is composed of the following: Feline Viral Rhinotracheitis (FVR), Calicivirus, Panleukopenia, and Chlamydia.), and the Feline Leukemia vaccine, or certification of a negative Feline Leukemia test.
9. Bordatella vaccine (kennel cough) is not 100% effective. It is recommended that nasal administration be given to your dog at least 3 days prior to kenneling, or 10 days prior for injection administration for maximum effectiveness. Paws 'n Claws makes no guarantees in regards to your veterinarian's kennel cough vaccine's effectiveness.
10. If the pet becomes ill and requires professional attention, the kennel, in its sole discretion, may engage the services of a veterinarian or administer medicine or give other requisite attention to the pet, and the expenses thereof shall be paid by owner.
11. All charges incurred during the pets stay shall be payable upon check-out of pet. Paws 'n Claws shall have, and is hereby granted, a lien on the pet for any and all unpaid charges resulting from boarding the pet at the kennel. If owner does not check-out the pet or make acceptable arrangements with Paws 'n Claws within 7 calendar days after the day the pet was due to be checked-out, the pet shall be deemed to be abandoned. If pet is abandoned, the pet shall become the property of Paws 'n Claws Pet Resort, Inc. and will be turned over to the Pennsylvania Dog Law Enforcement Officer or any other party seen fit. Abandonment criminal charges may be filed against the owner, and a minimum of 30 days boarding

charges from the original check-out date will be added and charged by the Pennsylvania Dog Law Enforcement Officer to the Owner.

12. Pets with fleas and/or ticks arriving for boarding will be treated with a flea/tick extermination treatment at Owners expense.
13. Paws ‘n Claws will not allow any guests to be dirty or go home dirty. If a pet soils itself or becomes dirty, we will, at our discretion, bathe your pet at any time while it’s here or before it leaves. No ear cleaning or nail trimming will be done, unless ordered in advance. The charge will be based on our standard bathing rates.
14. There will be a \$5.00 charge for destroyed bedding that was rented from Paws ‘n Claws.
15. Owners will be charged a \$2.75 per day fee for the handling of medically needed bedding brought from home. No laundry will go home soiled for sanitary reasons. Soiled items that cannot fit into a standard-sized washing machine will be discarded for sanitary reasons.
16. Paws ‘n Claws can not be held responsible for the loss of any personal belongings that are brought into the Pet Resort, PlayCare and Styling S’paw.
17. Small animals, birds, reptiles and fish brought to Pet Resort for boarding must be Pre-Paid at check-in.
18. Same-family pets boarding in the same condo can sometimes become annoyed with one another and nip at each other. For the safety of all pets involved, Paws ‘n Claws reserves the right to separate pets who show signs of being more comfortable boarding in separate condos. In the rare event that this does happen, the owner of the pets will be responsible for paying for the additional condo.
19. This contract contains the entire agreement between the parties. All terms and conditions of this contract shall be binding on the heirs, administrators, personal representatives and assigns of Owner and Kennel.
20. Any controversy or claim arising out of or relating to this contract, or the breach thereof, or as the result of any claim or controversy involving the alleged negligence by any party to this Contract, shall be settled by arbitration in accordance with the rules of the American Arbitration Association, and judgement upon the award rendered by an Arbitrator may be entered in any court having jurisdiction thereof. The Arbitrator shall, as part of this award, determine an award to the prevailing party of the costs of such arbitration and reasonable attorneys’ fees of the prevailing party.
21. Owner of two pets boarding in the same condo understands that, even if their pets get along fine at home, on occasion we have experienced same-family pets that do not enjoy boarding together and may be aggressive toward one another. In the event of their pets not getting along in the condo, for the safety of their pets, owner grants Paws ‘n Claws the right to separate the pets and charge the pets’ owner for the use of an additional condo.
22. Owner agrees that their pet(s) might be photographed, videotaped and recorded. All right of said photos, videos and recordings are the exclusive rights of Paws ‘n Claws to use in any manner.
23. Owner’s signature below indicates acceptance of a \$40.00 charge for any check returned for any reason.

PET OWNER SIGNATURE: _____ DATE: _____

PET OWNER PRINTED NAME: _____ DATE: _____

PET OWNER’S DRIVER’S LICENSE NUMBER: _____

*****BELOW FOR OFFICE USE ONLY*****

SIGNATURE OF PAWS ‘N CLAWS STAFF WITNESS: _____